

Office of Governor Kay Ivey State Capitol 600 Dexter Avenue Montgomery, AL 36130-2751

Dear Governor Ivey,

The undersigned organizations from the Mental Health Liaison Group represent consumers, family members, mental health and addiction providers, advocates, and other stakeholders at the local, state, and national levels who continue to provide critical care and resources to individuals and families with mental health and substance use disorder conditions during the Public Health Emergency. We write today urging you to enact executive orders on coverage for tele-mental health services through the end of 2021, including all levels of outpatient care including Intensive Outpatient Programs (IOP), Partial Hospitalization Programs (PHP) and Outpatient (OP) care. At minimum, we urge the establishment of a rationale transition and notice period if health plans decide to terminate such coverage. Commercial health plan members deserve a safe transition to on-site care, and the U.S. healthcare system must have the ability to safely coordinate such a significant reduction in coverage in the midst of a pandemic and start of the flu season.

The rapid expansion and transition to telehealth services during the pandemic continues to serve as a lifeline for individuals, loved ones, and their families. Commercial telehealth claims have jumped 4,000% year-to-year with one-third filed as mental health claims.¹ According to the Centers for Disease Control and Prevention's *Morbidity and Mortality Weekly Report*, approximately 11% of American adults seriously considered suicide in June, which is more than double the rate reported in the agency's June 2018 report.² Specifically and unsurprisingly, the risk for suicidal ideation was highest among respondents ages 18 to 25 (25.5%), Hispanic respondents (18.6%), Black respondents (15.1%), unpaid adult caregivers (30.7%), and essential workers (21.7%).³

The broad impacts of the Public Health Emergency are immense as 53% of adults in the U.S. reported that their mental health had been negatively impacted by worry and stress over COVID-19.⁴ Many adults also reported specific negative impacts on their overall mental health and well-being due to worry and stress over COVID-19, including difficulty sleeping (36%) or eating (32%), increases in alcohol consumption or substance use (12%), and worsening chronic mental health conditions (12%).⁵

Despite these alarming mental health trends during the Public Health Emergency, it has come to our attention that **several commercial health plans have decided to terminate coverage for tele-mental health services for IOP and PHP care effective before the end of the year.** This decision is of great concern given the federal declaration of the Public Health Emergency was extended until January 21, 2021.⁶ Further, there is a

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The devastating impact on care access for individuals receiving PHP or IOP via tele-mental health care now and those beginning in the short-term cannot be overstated. It is critical that state leaders enact executive orders extending coverage through 2021, and at a minimum work with commercial health plans to ensure health plans are consulting with providers and patients for a rational amount of time to determine coverage deadlines for care.

Sincerely,

MENTAL HEALTH AND ADDICTION ADVOCATES ADVANCING POLICY, LEADING CHANGE



Office of Governor Ron DeSantis PL 05 The Capitol 400 South Monroe Street Tallahassee, FL 32399-0001

Dear Governor DeSantis,

The undersigned organizations from the Mental Health Liaison Group represent consumers, family members, mental health and addiction providers, advocates, and other stakeholders at the local, state, and national levels who continue to provide critical care and resources to individuals and families with mental health and substance use disorder conditions during the Public Health Emergency. We write today urging you to enact executive orders on coverage for tele-mental health services through the end of 2021, including all levels of outpatient care including Intensive Outpatient Programs (IOP), Partial Hospitalization Programs (PHP) and Outpatient (OP) care. At minimum, we urge the establishment of a rationale transition and notice period if health plans decide to terminate such coverage. Commercial health plan members deserve a safe transition to on-site care, and the U.S. healthcare system must have the ability to safely coordinate such a significant reduction in coverage in the midst of a pandemic and start of the flu season.

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Sincerely,

MENTAL HEALTH AND ADDICTION ADVOCATES ADVANCING POLICY, LEADING CHANGE

October 20, 2020

Office of Governor Brad Little 700 West Jefferson Second Floor Boise, ID 83702

Dear Governor Little,

The undersigned organizations from the Mental Health Liaison Group represent consumers, family members, mental health and addiction providers, advocates, and other stakeholders at the local, state, and national levels who continue to provide critical care and resources to individuals and families with mental health and substance use disorder conditions during the Public Health Emergency. We write today urging you to enact executive orders on coverage for tele-mental health services through the end of 2021, including all levels of outpatient care including Intensive Outpatient Programs (IOP), Partial Hospitalization Programs (PHP) and Outpatient (OP) care. At minimum, we urge the establishment of a rationale transition and notice period if health plans decide to terminate such coverage. Commercial health plan members deserve a safe transition to on-site care, and the U.S. healthcare system must have the ability to safely coordinate such a significant reduction in coverage in the midst of a pandemic and start of the flu season.

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Sincerely,

MENTAL HEALTH AND ADDICTION ADVOCATES ADVANCING POLICY, LEADING CHANGE



Office of Governor John Bel Edwards PO Box 94004 Baton Rouge, LA 70804-9004

Dear Governor Bel Edwards,

The undersigned organizations from the Mental Health Liaison Group represent consumers, family members, mental health and addiction providers, advocates, and other stakeholders at the local, state, and national levels who continue to provide critical care and resources to individuals and families with mental health and substance use disorder conditions during the Public Health Emergency. We write today urging you to enact executive orders on coverage for tele-mental health services through the end of 2021, including all levels of outpatient care including Intensive Outpatient Programs (IOP), Partial Hospitalization Programs (PHP) and Outpatient (OP) care. At minimum, we urge the establishment of a rationale transition and notice period if health plans decide to terminate such coverage. Commercial health plan members deserve a safe transition to on-site care, and the U.S. healthcare system must have the ability to safely coordinate such a significant reduction in coverage in the midst of a pandemic and start of the flu season.

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Sincerely,

MENTAL HEALTH AND ADDICTION ADVOCATES ADVANCING POLICY, LEADING CHANGE

October 20, 2020

Office of Governor Roy Cooper 20301 Mail Service Center Raleigh, NC 27699-0301

Dear Governor Cooper,

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Sincerely,

MENTAL HEALTH AND ADDICTION ADVOCATES ADVANCING POLICY, LEADING CHANGE



Office of Governor Tom Wolf Room 225 Main Capitol Building Harrisburg, PA 17120

Dear Governor Wolf,

The undersigned organizations from the Mental Health Liaison Group represent consumers, family members, mental health and addiction providers, advocates, and other stakeholders at the local, state, and national levels who continue to provide critical care and resources to individuals and families with mental health and substance use disorder conditions during the Public Health Emergency. We write today urging you to enact executive orders on coverage for tele-mental health services through the end of 2021, including all levels of outpatient care including Intensive Outpatient Programs (IOP), Partial Hospitalization Programs (PHP) and Outpatient (OP) care. At minimum, we urge the establishment of a rationale transition and notice period if health plans decide to terminate such coverage. Commercial health plan members deserve a safe transition to on-site care, and the U.S. healthcare system must have the ability to safely coordinate such a significant reduction in coverage in the midst of a pandemic and start of the flu season.

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MENTAL HEALTH AND ADDICTION ADVOCATES ADVANCING POLICY, LEADING CHANGE



Office of Governor Henry McMaster State House 1100 Gervais Street Columbia, SC 29201

Dear Governor McMaster,

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⁶ U.S. Department of Health & Human Services. (October 2, 2020). Renewal of A Determination That A Public Health Emergency Exists. Retrieved from <u>https://www.phe.gov/emergency/news/healthactions/phe/Pages/covid19-2Oct2020.aspx</u>

tremendous lack of transparency and communication from health plans regarding impending coverage terminations. The notices of impending coverage terminations have left woefully inadequate time for providers to create transition care plans for patients and families to seek new treatment options, hindering the patient's well-being and recovery. It is unconscionable that mental health providers are having to turn away patients seeking treatment at any point in time, but certainly during a pandemic because of inconsistent and abrupt insurance coverage terminations. Further complicating access to care is most states have retained group gathering limitations to protect public health, which would render in-person group behavioral health treatment unavailable or very limited, making tele-mental health care coverage all the more important.

The devastating impact on care access for individuals receiving PHP or IOP via tele-mental health care now and those beginning in the short-term cannot be overstated. It is critical that state leaders enact executive orders extending coverage through 2021, and at a minimum work with commercial health plans to ensure health plans are consulting with providers and patients for a rational amount of time to determine coverage deadlines for care.

Sincerely,

MENTAL HEALTH AND ADDICTION ADVOCATES ADVANCING POLICY, LEADING CHANGE

October 20, 2020

Office of Governor Tony Evers 115 East State Capitol Madison, WI 53707

Dear Governor Evers,

The undersigned organizations from the Mental Health Liaison Group represent consumers, family members, mental health and addiction providers, advocates, and other stakeholders at the local, state, and national levels who continue to provide critical care and resources to individuals and families with mental health and substance use disorder conditions during the Public Health Emergency. We write today urging you to enact executive orders on coverage for tele-mental health services through the end of 2021, including all levels of outpatient care including Intensive Outpatient Programs (IOP), Partial Hospitalization Programs (PHP) and Outpatient (OP) care. At minimum, we urge the establishment of a rationale transition and notice period if health plans decide to terminate such coverage. Commercial health plan members deserve a safe transition to on-site care, and the U.S. healthcare system must have the ability to safely coordinate such a significant reduction in coverage in the midst of a pandemic and start of the flu season.

The rapid expansion and transition to telehealth services during the pandemic continues to serve as a lifeline for individuals, loved ones, and their families. Commercial telehealth claims have jumped 4,000% year-to-year with one-third filed as mental health claims.¹ According to the Centers for Disease Control and Prevention's *Morbidity and Mortality Weekly Report*, approximately 11% of American adults seriously considered suicide in June, which is more than double the rate reported in the agency's June 2018 report.² Specifically and unsurprisingly, the risk for suicidal ideation was highest among respondents ages 18 to 25 (25.5%), Hispanic respondents (18.6%), Black respondents (15.1%), unpaid adult caregivers (30.7%), and essential workers (21.7%).³

The broad impacts of the Public Health Emergency are immense as 53% of adults in the U.S. reported that their mental health had been negatively impacted by worry and stress over COVID-19.⁴ Many adults also reported specific negative impacts on their overall mental health and well-being due to worry and stress over COVID-19, including difficulty sleeping (36%) or eating (32%), increases in alcohol consumption or substance use (12%), and worsening chronic mental health conditions (12%).⁵

Despite these alarming mental health trends during the Public Health Emergency, it has come to our attention that **several commercial health plans have decided to terminate coverage for tele-mental health services for IOP and PHP care effective before the end of the year.** This decision is of great concern given the federal declaration of the Public Health Emergency was extended until January 21, 2021.⁶ Further, there is a tremendous lack of transparency and communication from health plans regarding impending coverage

https://s3.amazonaws.com/media2.fairhealth.org/infographic/telehealth/june-2020-national-telehealth.pdf

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MENTAL HEALTH AND ADDICTION ADVOCATES ADVANCING POLICY, LEADING CHANGE



Office of Governor Mark Gordon State Capitol Building, Room 124 Cheyenne, WY 82002

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